

RENTAL REGULATIONS

1. Electric bicycles and scooters, bicycle navigation devices, helmets – hereinafter referred to as “sports equipment” – available for rental are the property of DOROTA JACYNIAK BIURO PODRÓŻY "GOOD LUCK!", ul. Stefana Grota-Roweckiego 44, 43-100 Tychy, Poland.
2. All persons using the rental service are obliged to read these regulations carefully and comply with them strictly.
3. Only adults with full legal capacity, not under the influence of alcohol or drugs, may rent sports equipment.
4. Rental staff may refuse to rent sports equipment if:
 - a) the person intending to rent the equipment appears to be under the influence of alcohol or drugs,
 - b) weather conditions may pose a threat to the life or health of the renter or the sports equipment.
5. Sports equipment is rented based on a written agreement, upon presentation of one of the following documents: ID card, driver's license, or passport. The document will be checked by the rental staff for compliance with the information provided in the rental agreement.
6. A payment card (debit or credit) is required to rent sports equipment for the purpose of pre-authorization of a security deposit, depending on the type of equipment rented.
7. A person intending to rent an electric bicycle or electric scooter is additionally required to present and provide credit card details (name, card number, expiration date, CVV code) to secure funds in case of theft or damage to the rented sports equipment.
8. The rental provides fully operational, reputable, and specially prepared sports equipment and makes every effort to meet the renter's expectations in this regard.
9. The rental and return of sports equipment take place at the rental office. Upon receiving the equipment, the renter checks its technical condition and completeness and agrees to return it without deterioration beyond normal wear and tear, considering natural signs of use. "Return of sports equipment without deterioration beyond normal wear and tear" includes damage to the graphic surface, damage to individual parts, or incomplete equipment. The rental determines the value of damage based on the sports equipment price list, the value of missing parts, or the repair cost.
10. If the client fails to return the rented equipment within the period specified in the agreement or returns damaged equipment, the rental is entitled to:
 - a) in the case of non-return, charge the renter's credit card an amount equivalent to the purchase price of the unreturned equipment (depending on its type) as specified in the agreement,
 - b) in the case of returning damaged equipment, charge the renter's credit card an amount equivalent to the damage, including the cost of new parts and repair costs.

11. If the renter does not have a credit card and damages the sports equipment, they are obliged to provide a written commitment to cover the repair costs. If the rental refuses to accept the equipment due to extensive damage making repair unfeasible, the renter agrees to pay the cost of purchasing new sports equipment, with a specified deadline for payment.
12. By renting sports equipment, the renter declares that they have the necessary knowledge regarding its use and undertakes to care for the equipment and use it safely and according to its intended purpose.
13. The rental is not liable for accidents or damages to the renter or third parties occurring during the use of the sports equipment. The renter waives all claims against the rental for accidents, damages, or injuries occurring while using the rented sports equipment.
14. The renter may not perform any repairs on the sports equipment. Use of the sports equipment or lending it to a third party is at the renter's own risk.
15. If the sports equipment is not returned within 24 hours after the declared return date and the renter has not informed the rental of the expected return date, it will be considered theft and reported to the police.
16. Fees for using the sports equipment are charged according to the presented price list. Fees are calculated from the rental date until the date of return or the date of payment for lost equipment.
17. For security purposes, the rental premises are under surveillance.
18. The rental is not responsible for the consequences of failing to comply with these regulations.

GDPR INFORMATION CLAUSE

1. Data Administrator

The data controller of the renter's personal data is:
DOROTA JACYNIAK BIURO PODRÓŻY "GOOD LUCK!"
ul. Stefana Grot-Roweckiego 44, 43-100 Tychy, Poland.

2. Purpose and legal basis for data processing

Renter's personal data will be processed for the purpose of executing the sports equipment rental agreement pursuant to Art. 6(1)(b) GDPR (processing necessary for the performance of the contract).

3. Data recipients

Data may be shared with:

- authorized employees of the Administrator,
- entities supporting the Administrator in IT, property protection, insurance, legal, and other services necessary to perform the contract,
- public authorities where required by law.

Data will not be transferred to third countries or international organizations.

4. Data retention period

Data will be processed for the period necessary to perform the contract and settle obligations arising from it, and thereafter for the period required by law (e.g., accounting or archiving regulations), not exceeding 5 years from the end of the contract, unless law requires longer retention. Data processed based on consent will be stored until consent is withdrawn.

5. Rights of the data subject

The renter has the right to:

- access and rectify their data (Arts. 15 and 16 GDPR),
- restrict data processing (Art. 18 GDPR),
- object to data processing (Art. 21 GDPR),
- request deletion of data (“right to be forgotten,” Art. 17 GDPR),
- withdraw consent at any time (without affecting processing before withdrawal) by sending an email to info.wypozyczalnia@gmail.com,
- lodge a complaint with the President of the Personal Data Protection Office if they believe the processing violates GDPR.

Personal data will not be used for profiling or other automated decision-making.